



Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

Catholic Healthcare: Building and Sustaining a Values Based Culture, CHAO 2019 Convention and Annual General Meeting

October 24 – 25, 2019

Novotel Toronto Centre
45 The Esplanade
Toronto, ON, M5E 1W2

Join us for the annual Catholic Health Association of Ontario's conference to learn and discuss the significant issues and emerging trends impacting the catholic health care sector and its leaders as we build on our rich culture to enable effective system transformation.

What Your Peers are Saying about the Event:

"I found this conference to be filled with thought-provoking ideas that I can take back to my organization and have conversations about with my colleagues. It is a conference that encompasses much reflection opportunity and fosters significant collaboration with peers."

"This convention gave me much to think about, and I came away with the inner feeling that it is our responsibility to give a voice to those who need care and a choice about how we care for them."

"Well worth attending, excellent speakers, contemporary topics, excellent opportunity for networking, excellent environment."

Accommodation

The CHAO Group Rate at the Novotel Toronto Centre is \$215/night. Registrants are encouraged to make their accommodations well in advance, before the deadline date of September 23, 2019, as a limited block of rooms are available at this rate. Guests can call the reservations office at: 416 367 8900, email: h0931@accor.com, website: : <https://book.passkey.com/e/49839043> and mention the code: **Catholic Health Association of Ontario**. For online reservations at the group rate, please [click here](#)

[CLICK HERE TO REGISTER](#)



Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

PROGRAM AGENDA

Program Objectives:

- To review the foundation and ongoing journey of Catholic health care, and explore current day issues particularly in the areas of values and culture to enhance Ontario's health care system.
- To challenge modern day Catholic health care to reflect upon and find new ways to continue its mission within an evolving healthcare system.

Thursday October 24, 2019

12:00 pm

CHAO 2019 Convention Registration

1:00 pm

Welcome and Introductions

Ron Noble

President and CEO

Catholic Health Association of Ontario

Dr. Gillian Kernaghan

President and CEO

St. Joseph's Health Care, London

1:15 pm

Stewarding Organizational Culture in the Catholic Tradition

Brian P. Smith, MS, MA, M.Div

Senior Director Mission Innovation and Integration, Catholic Health Association USA

Brian P. Smith is senior director of mission innovation and integration for the Catholic Health Association of the United States (CHA). In this role he oversees the design and production of numerous CHA programs, meetings and member convenings in addition to the development of formation and mission integration resources for use across the Catholic health ministry. His diverse professional background encompasses theology, pastoral care, mental health, political advocacy and accountability. Prior to joining CHA he served as vice president of mission integration for the CHRISTUS Spohn Health System, a six hospital regional health system based in Corpus Christi, Texas, and a member of CHRISTUS Health. Before his regional position he was vice president of system mission at Mount Carmel-St. Ann's Hospital, part of the Mount Carmel Health System, in Columbus, Ohio, a member of Trinity Health. His career in mission is preceded by 15 years in parish ministry and service at the Department of Special Education of the Archdiocese of St. Louis. He has also served as a federal auditor with the Government Accountability Office. At CHA he authors bi-monthly columns for CHA's journal, *Health Progress*, oversees several of CHA's advisory committees including: Leadership Ministry Formation, Mission Leaders, Pastoral Care and Physician Leaders. He is a member of the executive committee of the Coalition for Physician Well-Being. He earned a Bachelor of Arts degree in political science with a minor in business administration from St. Louis University; a Master of Arts degree in divinity and a master of



Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

arts degree in New Testament scripture from Kenrick Seminary in St. Louis; and a master of science degree in clinical psychology, with an emphasis in child and adolescent development, from St. Louis University.

Learning Objectives: Participants will learn what it means for a leader to be a “culture bearer” and the leadership principles necessary for maintaining a distinctively Catholic culture in the midst of rapid change, the secularization of society and partnerships with other-than-Catholic organizations. The session will include time for leaders to reflect on what are practical, concrete steps they can take to shape the desired culture for their organization.

2:30 pm

Networking Break

3:00 pm

Updates from the Ministry of Health and Long-Term Care

Deputy Minister of Health and Long-Term Care - Helen Angus

3:30 pm

Workshop on Stewarding Organizational Culture in the Catholic Tradition

The registrants will continue the discussion on stewarding organizational culture and will provide added insights within and across organizations.

CHAO ANNUAL GENERAL MEETING

4:30 pm

Annual General Meeting Registration

The Annual General Meeting is open to all delegates.

5:00 pm

CHAO Annual General Meeting

5:45 pm

CHAO Chairperson's Reception

A networking reception for all delegates and speakers to attend. Refreshments will be served.

6:30 pm

Welcome and Opening Remarks Evening Prayer and Reflection

Ron Noble

President and CEO

Catholic Health Association of Ontario

Dr. Gillian Kernaghan

President and CEO

St. Joseph's Health Care, London



Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

6:40 pm

Greetings from the Ministry of Health and Long-Term Care

Deputy Premier and Minister of Health and Long-Term Care - Honourable Christine Elliott (Invited)

7:00 pm

Dinner

8:00 pm

Opening Keynote Presentation: Living your Values to Sustain Culture

Clay Linkous MBA, FACHE,

Studer Group

Clay Linkous has consistently achieved results through standardization and development of leaders, improving and standardizing processes, and maximizing human potential through coaching. He is known for being an emotionally intelligent leader who has a talent for engaging stakeholders at all levels of an organization to achieve their desired outcomes through increased collaboration, shared ownership, and accountability. He is an expert facilitator of Lean/Kaizen events for healthcare, queuing theory/modeling analysis, staffing/resource alignment, and general process improvement and the enhancement of organizational culture within the framework of Evidence-Based Leadership.

Learning Objectives: Participants will learn how values are linked to culture and gain an understanding of tools and techniques that can be implemented to sustain organizational values.

Friday, October 25, 2019

7:30 am

Eucharist

7:45 am

Hot Breakfast Buffet

8:45 am

Welcome and Opening Remarks, Morning Prayer and Reflection

9:00 am

How Values Drive Culture and Culture Drives Performance

Patrick Dumelie

President and CEO, Covenant Health Alberta

Patrick Dumelie will discuss how values and culture is lived within Covenant Health's organizations. bringing theology, teachings from the healing ministry of Jesus and other components of Formation into his presentation with emphasis on their experience on "how values drive culture and culture drives performance".

Panel members will also share some of the lessons they have learned along their journey to sustain a values-based culture.



Catholic Health Association of Ontario

Association Catholique de la Santé de l'Ontario

Moderator: John Woods

Vice President, Strategic Initiatives

St. Joseph's Healthcare System, Hamilton

Panelists:

Dr. Gillian Kernaghan

President and CEO

St. Joseph's Health Care, London

Carol Lambie

President and CEO,

Waypoint Health Centre, Penetanguishene

Jo-Anne Palkovits

President and CEO

St. Joseph's Healthcare Group, Sudbury

10:15 am

Networking Break

10:45 am

Inspired Leadership

Rich Bluni, RN

Senior Leader, Studer Group

Rich Bluni, RN has been a Registered Nurse since 1993. He has worked as a nurse in Adolescent Oncology, Pediatric ICU and Trauma ICU departments as well as serving as a Pediatric flight and transport nurse. Rich has served as an ED Nursing Manager as well as a Senior Director of Risk Management, Quality and Patient Safety. Rich came to Studer Group in 2007 as a Coach and Senior Engagement Executive working with dozens of healthcare organizations and leaders to drive outstanding results. Rich is presently a national speaker and has travelled across North America speaking in front of thousands of healthcare workers and leaders in hundreds of Healthcare Organizations as well as large healthcare conferences. Rich is also the author of the best-selling books *Inspired Nurse, Oh No! Not More of That Fluffy Stuff* and *Inspired Nurse Too!*

Learning Objectives:

- Understand the value of inspiration in their healthcare journey
- Implement exercises/techniques that you can incorporate into your healthcare journey to help you feel connected or reconnected to purpose, passion and inspiration
- Examine specific topics that will include, but not be limited to: gratitude, humor, using different words and thoughts, mental preparation for the day, honoring mentors and encouraging new peers

12:00 – 12:15 pm

Closing Remarks